Healthcare Operational Excellence Executive Sector Meeting

Operational Efficiency Organizational Transformation Leadership Excellence



October 22-24, 2017 Hilton Dallas Plano Dallas, TX



Sector Participants

COO BAPTIST HEALTH SYSTEM

President OSS HEALTH

Area CEO PROMISE HEALTHCARE

COO HOLTZ CHILDREN'S & JACKSON WOMEN'S HOSPITAL

COO JERSEY CITY MEDICAL CENTER

CEO & Chairman NORTH CYPRESS MEDICAL CENTER

CAO MARSHFIELD CLINIC HEALTH SYSTEM

COO MEMORIAL HOSPITAL

VP, Operations ST JUDE MEDICAL CENTER

CEO HUNT MEMORIAL HOSPITAL **COO** BAYLOR UNIVERSITY MEDICAL CENTER

SVP Operational Transformation HARRIS HEALTH SYSTEM

VP, Operations UNIVERSITY OF PENNSYLVANIA HEALTH SYSTEM

CEO BAYLOR COLLEGE OF MEDICINE COMMUNITY PATHOLOGY

COO METHODIST NORTH HOSPITAL

Chief Medical Officer RICE MEMORIAL HOSPITAL

COO EFFINGHAM HEALTH SYSTEM

VP, Operations AURORA HEALTH CARE

VP Patient Care & CNO HARDIN MEMORIAL HEALTH

Administrator DAVIS HOSPITAL & MEDICAL CENTER

CNO ROME MEMORIAL HOSPITAL



Healthcare Operational Excellence Executive Sector Meeting

Operational Efficiency | **Organizational Transformation** | **Leadership Excellence**

Why Attend?

Maximize Your Time

The Healthcare Operational Excellence Executive Sector Meeting is designed specifically for senior executives for whom time is a limited and important resource.

The unique format allows each participant to create their own customized itinerary, focused only on relevant issues and topics. This guarantees that participants are able to take away the information they need to meet their current goals and concerns.

By beginning the event on Sunday afternoon and ending at lunchtime on Tuesday, we limit time out of the office to a maximum of two days, including travel.

Find Solutions and Get Proven Results

The focus over these two days is on identifying and deeply exploring strategies and tactics that have proven to be effective. The Healthcare Operational Excellence Executive Sector Meeting puts you in close contact with executives from similar organizations to your own, many of whom have implemented - or chosen not to implement strategies that you're currently evaluating.

This allows you to leverage the wisdom of your direct peers, getting candid insights on best practices and common pitfalls - the sort of information that is seldom available publicly.

Reliable and Actionable Information Developed by Senior Healthcare Executives

We provide unbiased content developed by other senior healthcare executives. We do not accept sponsorship dollars to allow vendors to speak on our platform in any capacity. Solution providers are represented only at the most senior level and in very small numbers. Furthermore, they are not permitted to attend any of the closed-door discussion sessions.

Intimate and High-Level Networking to Create Strategic and Long-Term Relationships

All executives selected to attend the Meeting must meet specific qualifying criteria. To optimize networking opportunities and your ability to build meaningful new relationships, we intentionally cap attendance at 60. Peer-to-peer interactions consist of small group sessions, think tanks, and one-on-one meetings.

"The opportunity to discuss current issues and real solutions was great."

LISA ELLIS, COO Oklahoma State University Medical Center "The Think Tank model was very, very powerful for me personally."

BRUCE CLEMENT, COO Slidell Memorial Hospital For speaking and participation opportunities, please contact:

Amy Wilder

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Session Topics

- Service Excellence: To Support Safety, Population Health, Quality & Increased Reimbursements
- Paradigm Shift: Regulators, Regulations & Risk: Addressing the New Normal in DC
- Service Differentiation & Industry Alignment: Rehabilitation, Outpatient Centers, Managed Care & More
- The Continually Shifting Landscape of Senior Leadership: Working with New Board Members & Colleagues
- Remaining Relevant in a Competitive Marketplace
- Structuring a Collaborative Delivery Model: Managing the Cost of Care
- Addressing Employee Engagement & Burnout: Setting-Up Staff for Success
- The Changing Role of the COO: • **Business**, Strategy & Operations
- The Pioneer ACO Model

- Opioid Addiction: Addressing the Challenges of a Growing Epidemic
- Violence in the Hospital: Dealing with Active Shooters
- The Corporatization of Hospitals & Physicians: From M&A to Functional Integration
- Clinically Integrated Network & Population Health: Demonstrating Integration
- Leadership & Board Room Politics: Turning Failure into Opportunity: How does a Senior Administrative Team Learn from Catastrophe?
- No More Silos! Enlightening COOs/MHAs to the Clinical Components of Care
- The Continuum of Care: Elderly **Populations**
- Workforce of the Future: Nurse/Patient Ratio & Physician **Alignment Strategies**
- Primary Care Models for the 21st Century

2017 Advisors & **Thought Leaders**





Advisor **Bruce Elegant** President & CEO **Rush Oak Park** Hospital

Advisor Dr. Sarah Humme CNO/COO Southwest General Hospital





Advisor Dr. James Robinson President & CEO **Presence St Joseph** Hospital-Chicago

Advisor **Jaelyn Richard** Administrator **Lourdes Physician** American Hospital Group





Advisor Lewis Perkins **VP** Patient Care Services & CNO Norton Hospital







Kim Keene Interim Chief **Executive Officer St Bernard Parish** Hospital



Healthcare Operational Excellence Executive Sector Meeting Contributors

















Northern Michigan REGIONAL HEALTH SYSTEM















